

REQUEST **COMPLETION GUIDE**

General Information

If the form is not completed entirely it will be rejected.

- 1. **Date of request:** Today's date.
- 2. Initial Request or Subsequent request: Mark if this is the first time submitted or if this is a subsequent request. The subsequent request(s) may be submitted within 30 days of the initial request.
- 3. Indicate if this item has been delivered: Indicate yes or no.
- 4. Number of pages (including coversheet): Indicate the total number of pages in the fax.
- 5. HCPCS: Indicate the specific Healthcare Common Procedure Coding System (HCPCS) code. Do not mark more than one code. One pre-review item per request.

Beneficiary Information:

- 1. Name: Name of Beneficiary.
- 2. Address: Enter the patient's permanent residence on file with the Social Security Administration.
- Date of Birth: Enter the patient's date of birth.
- 4. Medicare Number: Enter the Medicare Number (MBI) of the patient as it appears on their Medicare card.

Supplier Information

- 1. Supplier Name: The name of the company/supplier.
- 2. Contact's Name: The first and last name of the person requesting a pre-review.
- 3. Address: Enter the supplier's billing address.
- 4. Phone Number: Enter a contact number where the person requesting a pre-review may be reach if additional information is required.
- 5. **Fax Number:** Enter a fax number where the results letter may be sent.
- National Provider Number (NPI): Enter the 10-digit NPI number assigned by the National Plan and Provider Enumeration System.
- 7. Provider Transaction Access Number (PTAN): Enter the number assigned by the DME MAC.

Instructions:

Please complete the form entirely, then fax this sheet and all supporting documentation to:

1.615.664.5951 (Jurisdiction B) or 1.615.664.5905 (Jurisdiction C)

The fax cover sheet should be first, followed by the completed form, then the supporting documentation.

If mailed, please send all supporting documentation to:

Juridiction B: CGS Jurisdiction C: CGS

PO BOX 20007 PO Box 20010 Nashville, TN 37202 Nashville, TN 37202

Participation in CGS Connect[™] does not exempt suppliers from the audit process. Our review and recommendations under the CGS Connect™ program are for educational purposes only and do not guarantee payment for services billed. CGS Connect™ does offer you professional evaluation of your pre-claim documentation and it provides you with individualized education to prevent future documentation-related errors.

For additional information and support, visit the CGS website at: http://www.cgsmedicare.com/



