

## National DME MAC Education Webpage - Now Live

In previous articles, we shared how the Noridian and CGS Program Managers oversee a variety of operational and collaborative workgroups that meet monthly to discuss opportunities for DME MAC process improvements across all four DME MAC jurisdictions. In this article, the Program Managers are excited to announce the launch of the CGS and Noridian National DME MAC Education Web page, and to highlight a new *Self Service Tools & Resources* reference. This comprehensive reference details the tools and resources to assist you in receiving timely Medicare updates, accessing beneficiary eligibility, claim status, same or similar information and more.

We hope you visit this new web page soon to review *Self Service Tools & Resources*, and so much more!

We also wanted you to know that we, along with our teams, are reviewing your verbatim feedback from the MSI Survey (MAC Satisfaction Indicator) with a focus on continuous improvement to meet and exceed your needs.

With two DME MACs responsible for the national Medicare supplier workload, the need for collaboration and providing consistent education is critical. The DME MACs worked together to create the National DME MAC Education webpage. This collective page is intended to be a resource for suppliers and providers to know which collaborative and cobranded educational topics have been established by Noridian and CGS.

- JA: <https://med.noridianmedicare.com/web/jadme/education/national-dme-mac-education>
- JB: <https://www.cgsmedicare.com/jb/education/national.html>
- JC: <https://www.cgsmedicare.com/jc/education/national.html>
- JD: <https://med.noridianmedicare.com/web/jddme/education/national-dme-mac-education>

