



AUDITING ENTITIES

Suppliers, it's important to understand that auditing entities can review your claims to determine if you billed them correctly. Review the names of the common auditing entities below.

REVIEW CONTRACTORS	DESCRIPTION	ONLINE CONTACT INFORMATION
Durable Medical Equipment Medicare Administrative Contractor (DME MAC)	CGS Medical Review uses pre-payment and post-payment claim reviews targeted to services with the highest improper payments to prevent program vulnerabilities. Other CGS departments and/or Medicare contractors may also request supplier records either for a pre-payment or post-payment claim review.	<ul style="list-style-type: none"> • Jurisdiction B: https://www.cgsmedicare.com/jb/mr/prepay.html • Jurisdiction C: https://www.cgsmedicare.com/jc/mr/prepay.html
Comprehensive Error Rate Testing (CERT)	The Centers for Medicare & Medicaid Services (CMS) developed the CERT program to calculate the Medicare Fee-for-Service (FFS) program improper payment rate. The CERT program considers any claim that was paid when it should have been denied or paid at another amount (including both overpayments and underpayments) to be an improper payment.	https://c3hub.certrc.cms.gov/
Unified Program Integrity Contractors (UPICs)	The UPICs are responsible for ensuring the integrity of all Medicare-related claims. The functions and activities of the UPICs allow Medicare Administrative Contractors (MACs) to place greater focus on claims processing and customer service, while the UPICs concentrate on benefit integrity issues. UPICs are responsible for identifying cases of suspected fraud and making referrals of all such cases to the Office of Inspector General (OIG), regardless of dollar thresholds or subject matter.	<ul style="list-style-type: none"> • CoventBridge Group – UPIC Midwestern for IA, IL, IN, KS, KY, MI, MN, MO, NE, OH, & WI https://coventbridge.com/midwest-upic/ • Qlarant – UPIC Southwest for AR, CO, LA, MS, NM, OK, & TX http://www.qlarant.com/ • Safeguard Services, LLC – UPIC Southeast for AL, FL, GA, NC, PR, SC, TN, VA, & WV http://www.safeguard-servicesllc.com/
Recovery Audit Contractor (RAC) Performant	The RAC reviews FFS claims on a post-payment basis to detect and correct past improper payments so CMS, Carriers, Fiscal Intermediaries (FIs), and MACs can implement actions to prevent future improper payments.	https://www.performantrac.com/
Supplemental Medical Review Contractor (SMRC)	The SMRC performs and/or provides support for a variety of tasks aimed at lowering the improper payment rates and increasing efficiencies of the Medicare and Medicaid programs' medical review functions.	https://www.noridiansmrc.com/
Office of Inspector General (OIG)	The OIG develops and distributes resources to help the health care industry comply with the nation's fraud and abuse laws. It also educates the public about fraudulent schemes so they can protect themselves and report suspicious activities.	https://oig.hhs.gov/fraud/report-fraud/index.asp