



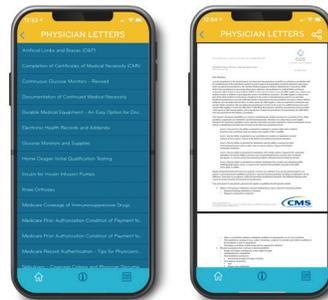
## News & Publications

CMS News and MLN Connects are in the app, along with various other CGS publications and bulletins. Use the app to stay up to date!

## Physician Letters (DME Only)

“Dear Physician” letters help providers understand the importance of providing required documentation and information to suppliers who must bill for the durable medical equipment items or services they prescribe.

CGS Medicare<sup>SM</sup> lets you select, view and email any “Dear Physician” letter directly from your mobile device. The letters provide regulatory information and instruction for physicians who prescribe a DME item or service. They also provide you with an added level of assurance that you will receive all of the documentation necessary for you to bill Medicare for the DME products you provide.



Any time new “Dear Physician” letters are added to our CGS website, they are automatically available to you via our CGS Medicare app!

## CGS Wizard (DME Only)

CGS Wizard (formerly, MR WIZARD) contains processed claim details for all claims submitted to Jurisdiction B, ADR status, medical review decisions and resources directly from our website! Just enter a 14-digit CCN (claim control number) and CGS Wizard will give you the claim and/or medical review denial details you need to resubmit your claim! If your CCN is also tied to an additional documentation request, the CGS Wizard will let you know the status. The CGS Wizard also links you directly to education that is specific to your individual needs.

When you use CGS Wizard, there is no need to call and verify that the information is correct or complete because CGS Wizard gives you **exactly the same, word-for-word processed claim information and education resources you'll get from any CGS customer service advocate** and, the information is exactly the same whether you use our other CGS self-service tools including the CGS Medicare<sup>SM</sup> app and myCGS!

*Since the claim must complete processing, it is important that you refer to your remittance advice for the final outcome of this claim and for your appeal rights.*

