## Submitting Redeterminations Through myCGS Ask the Contractor Teleconference (ACT)

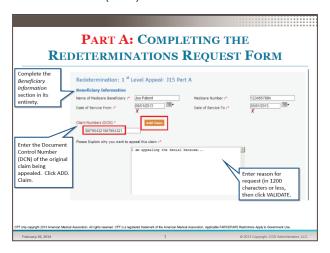
## February 20, 2014 Questions and Answers

Question: Slide 9 says to enter the claims information and the "denied CPT/HCPCS and

Modifiers." What if we have a hospital (Part A) claim?

Answer: This slide is specific to Part B requests. For Part A requests, we will need the

document control number (DCN).



Question: We received a medically unlikely edit (MUE) denial but we misreported the total units.

Can we request a Reopening or do we need to submit a Redetermination request?

**Answer:** If you need to correct the units, you can ask for a Reopening. Issues that may be

corrected by Reopening are available here.

Question: Is there any consideration of having the Reopenings form available through myCGS?

Answer: Yes, there are plans to allow providers to request Reopenings through myCGS. Please

watch your ListServ once this future enhancement is available.

Question: If I received a medically unlikely edit (MUE) denial and I disagree with the denial, do I

send that in as a Reopening as well?

Answer: No. MUE denials must be submitted as a Redetermination. If you disagree with an MUE

value, please contact a national healthcare organization whose members often perform the procedure. If a national healthcare organization, provider, or other party wants to submit a request for reconsideration of an MUE value, follow the procedure described in the MUE Frequently Asked Questions (FAQs). Such requests should be addressed to:

Fax #: 1.317.571.1745

National Correct Coding Initiative Correct Coding Solutions, LLC

PO Box 907

Carmel, IN 46082-0907

Please refer to the CMS MUE Web page for additional details:

 $\underline{http://www.cms.gov/Medicare/Coding/NationalCorrectCodInitEd/MUE.html}$ 



