

*The minutes below are a summary of the Advisory group meeting topics, group discussion, actions, and outcomes as a result of this meeting.*

## MEETING DETAILS

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**Date:** August 18, 2014

**Facilitator:** Patsy Schwenk, Provider Outreach and Education (POE), CGS

**Attendees:**

- Jenny Berkshire, Wright State Physicians
- Elayne Biddlestone, AMCNO
- Cindy Carr, Lutheran Homes Society
- Beth Cesta, Premier Health Care Services
- Dave Dillahunt, OH Hematology Oncology Association
- Randy Leffler, OH Association of ASCs
- Cindy Mack Alexander, CompuNet
- Jennifer Hayhurst, OSMA
- Mick Polo, NCDS Medical Billing
- Michael Ranney, Ohio Psychological Association
- Jimelle Rumberg, OFAMA
- Kelly Shirer, Wildwood ASC
- Regina Shorts, MetroHealth
- Michelle Skinner, OAMTA
- Sally Streiber, University Hospitals
- Jon Wills, OOA
- Jennifer Brown, POE, CGS
- Cari Phillips, POE, CGS
- Vanessa Williams, CGS
- Juan Lumpkin, CGS
- Melissa Kress, CGS

## AGENDA ITEMS

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### New Business

- **New Interactive Quarterly Update**
  - > Due to technical difficulties we were unable to review the new interactive General Update handout via the web safari. However, members were provided the “Real Help for Real Issues” handout prior to the meeting and were able to follow along on their individual devices as the POE team went through the handout discussing the handout’s new format and content.
    - This new format is being used for the Summer quarter.
    - It was designed for providers and their staff to have instant access to the tools they need to make their Medicare lives much easier and provides educational tools to web pages used most frequently on the CGS and the Centers for Medicare and Medicaid Services (CMS) websites.
    - Our goal is to reduce the use of paper and printing cost and to educate the provider community by providing them with direct access to Medicare and CGS guidelines.

- > Member feedback on the new handout format was positive. Several members would like to post the handout on their websites for their association's members.
- > We will continue to use the new format for the upcoming months.
- **New myCGS Enhancements**
  - Reopening capability as of August 4, 2014. A member received the following feedback regarding this capability:
    - > "The CGS website seems to work great for us. The fact that we can do reopenings through the website will streamline our processes."
- **<http://www.cgsmedicare.com> New Format Member Feedback**
  - KY and OH Part B pages - <http://www.cgsmedicare.com/partb/index.html>
    - > Positives
      - Overall, it's a good website that gives us the information we need at our fingertips.
      - The new "Browse by Specialty" link is great
      - myCGS capabilities
    - > Challenges
      - The search box is hard to find.
      - The 08/27/14 Reopening vs. Redetermination webinar is full. Can we still get registered?
        - If members need to be registered please email the request to us at [J15\\_PartB\\_Education@cgsadmin.com](mailto:J15_PartB_Education@cgsadmin.com)
      - The ASC fee schedule tool is too complicated
        - We reviewed the tool during the meeting showing that the CBSA number box must be filled in to receive reimbursement amounts
  - Browse by Specialty and Topic Sections <http://www.cgsmedicare.com/partb/specialty/index.html>
    - > <http://www.cgsmedicare.com/partb/topic/index.html>
      - The following additional article ideas for the different buckets were provided by the members: PET scan LCD changes article for the oncology bucket
  - Online Education Section [http://www.cgsmedicare.com/medicare\\_dynamic/education/001.asp](http://www.cgsmedicare.com/medicare_dynamic/education/001.asp)
    - > Members were taken to the Online Education Section to review current online training tools.
    - > Changes will be forth coming to CGS Online Education Section.
  - 2015 POE Calendar of Events
    - > The POE team will be meeting to plan educational event for 2015 in September 2014
    - > Members provided the following upcoming events:
      - Jimelle: April 24, May 4 and 5, 2015
      - Jon: April 22 to 26, 2015
      - OSMA: April 10, 2015

## ANNOUNCEMENT AND REMINDERS

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### Suggestions for PCC training topics

- The POE team continues to participate in the PCC quarterly training scheduled throughout the CY 2014. Dates for CY 2015 will be discussed at the POE planning in September of 2014.
- No training topics were offered.

### Calendar of Events

- Our calendar of events will be updated after our planning meeting in September 2014.
- Review calendar on website at <http://cgsmedicare.com/partb/education/Education.html>

### J15 Medical Director Updates

- We recently completed 2 Medical Director Updates in Ohio and will have 2 additional updates in late August in Ohio.
- Next events will be scheduled for October 2014.

### J15 Small Provider/Medicare Update Workshops

- Look for these events to return in October 2014.
- A member asked how we target locations for our small provider events. It was explained that we offer these events in both small and large cities throughout Ohio and advertise them as "small provider events".

### Education upon request

- Send request to [J15\\_PartB\\_Education@cgsadmin.com](mailto:J15_PartB_Education@cgsadmin.com)

## ROUNDTABLE/QUESTIONS

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A member asked if it was necessary to rewrite information for a previous patient encounter in the current encounter's progress note or if the information from a previous encounter could just be referenced in the current progress note. It was explained that it is acceptable to reference information from a past encounter. However, it was also noted that when sending in progress notes that reference a past encounter, remember to include what is being referenced in the notes when documentation is being requested for review, and include the prior visit's notes (that were referenced).

## POE ADVISORY GROUP MEETING SCHEDULE

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Next meeting will be teleconference only on November 11, 2014 at 1:00 pm EST.

## ADJOURN

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Meeting was adjourned.