

CGS Medicare is offering the opportunity for suppliers to receive individualized education via teleconference calls! Your educational call will focus on questions you have related to policy requirements and the available educational resources to assist in lowering your denial rates.

To request your one-on-one education call, please complete this form in its entirety. All calls will be scheduled for one hour and will focus on the information that you provide on the request form.

All requests will be processed in the order they are received. A nurse educator will contact you within 5 business days of the receipt of your request to schedule your call.

Please DO NOT include any PHI on this form.

SUPPLIER INFORMATION:

Supplier Name: _____

PTAN: _____

NPI: _____

Contact Person: _____

Email Address: _____

Supplier Phone Number: _____

Supplier Address: _____

City: _____

State: _____

Zip: _____

Time Zone: _____

Requested Policy Information: _____

HCPCS: _____

N/A

Dates and times available for a call: _____

Specific Questions You Have: _____

Name(s)/title(s) of call attendees: _____

CGS XchangeSM calls are not a substitute for TPE Intra Probe or Post-Probe Educational calls. The CGS XchangeSM Program is not a prior approval or authorization program and participation in CGS XchangeSM does not exempt suppliers from the TPE audit process, and in no way affects a suppliers right to the appeals process. Our recommendations under the CGS XchangeSM Program are for educational purposes only and do not guarantee payment for services billed. CGS XchangeSM does not provide medical review of claims. CGS XchangeSM does provide approved educational resources and individualized education to assist in improving supplier denial rates.