

# ADVISORY GROUP MEETING MINUTES

**Meeting date and time:** July 13, 2022, 10:00 a.m. CT

**Facilitator:** Angie Cooper, JC POE Sr. Analyst

**CGS Representatives:** Lisa Addison, Sarah Barbian, Teresa Camfield, Pamela Ferrell, Jerry Holt, Rachel Sinclair, Christine Smith

**Advisory Group Members:** Tamela Branch, Brandon Dressen, Natalia Gonzalez, Michael Hanna, Thomas Harvill, Crissy Hill, Leigh Ann Matthews, Kaitlin Nacarato, Noel Neil

## Agenda

- I. Welcome & Introductions
- II. News & Updates
- III. POE Educational Activities
- IV. Website Updates and Feedback
- V. Open Discussion
- VI. Upcoming 2022 Meeting Dates

### I. Welcome and Introductions

Angie welcomed the group to the meeting, reviewed the primary function of the group, reminded members to complete the survey (located on the website) monthly, and introduced the new POE AG lead, Sarah Barbian.

### II. News & Updates

Angie provided the following updates:

- myCGS 7.3 with New and Improved Same/Similar (July 5, 2022): myCGS 7.3 Available Now (<https://www.cgsmedicare.com/jc/pubs/news/2022/07/cope26465.html>) was posted as a news article. The latest version of the myCGS User Manual (<https://www.cgsmedicare.com/mycgs/manual/dme/index.html>) has been updated to reflect the new instructions. Angie shared that the myCGS Reference Guide ([https://www.cgsmedicare.com/jb/mycgs/ref\\_guide.html](https://www.cgsmedicare.com/jb/mycgs/ref_guide.html)) will be updated shortly to match the newest version of myCGS 7.3. Attendees were asked for feedback and suggestions on the newest updated version and additional education needed. Attendees were pleased with the usage of the myCGS same and similar option, noting that it was user friendly and self-explanatory.
- CMNs and DIFs: CMS Issues Interim Final Rules with Comment (CMS-1744-IFC & CMS-5531-IFC) – COVID-19 Public Health Emergency – Revised (<https://www.cgsmedicare.com/jc/pubs/news/2020/06/cope17942.html>) was published with revised information regarding submitting a Certificate of Medical Necessity (CMN) for oxygen or DME MAC Information Form (DIF) for External Infusion Pumps (EIP) during the Public Health Emergency (PHE). Attendees were asked for feedback and suggestions on additional education needed.

- Elimination of CMNs and DIFs: Elimination of CMNs and DIFs effective for dates of service on or after January 1, 2023 (<https://www.cgsmedicare.com/jc/pubs/news/2022/05/cope25989.html>) was published. There was a CGS webinar held on July 12, 2022, regarding education on this topic. There will be additional CGS education on this topic including three upcoming webinars scheduled for August 11, 2022, September 8, 2022, and September 20, 2022. The Nashville workshop will be held on August 18, 2022 and will include updates on this topic from the CGS medical directors. There is also an ACT call scheduled on September 27, 2022, for this topic. Attendees were asked for feedback and suggestions on additional education needed.

### III. POE Educational Activities

The following activities were discussed:

- In person workshop: The Nashville workshop is being held on August 18, 2022, and is open for registration. Two POE AG members are registered for this workshop. The group discussed the vendor, CVENT, that is currently being used for registration for Nashville workshop.
- Collaborative education w /DME MACS: CGS and Noridian are holding a collaborative DME CERT Education Task Force Pneumatic Compression Devices with a tentative date of October 12, 2022.
- DMEPOS Education for Prescribers: The A/B DME MAC education workgroup has another collaborative webinar planned for this year. The A/B Glucose Monitor webinar is scheduled for August 25. These webinars are advertised through the A/B MACs since they are intended for the prescribers, and they focus on documenting the medical necessity for the DMEPOS being ordered. Angie emphasized sharing this upcoming webinar with treating practitioners. Members suggested that this education include the Public Health Emergency (PHE) and how that relates to Continuous Glucose Monitors (CGMs).

### IV. Website Updates and Feedback

Angie announced that CGS is currently revamping the FAQs and have listed the Tools & Calculators in alphabetical order with description besides it. Attendees provided feedback that the new arrangement of tools & calculators is more user friendly. Angie stated the tools are in the main search engine when searching on our website for keywords.

### V. Open Discussion

- The group was discussed the myCGS Web Portal and how far the same/similar feature and claim history went back.
- CGS Connect: Members inquired about adding additional Healthcare Common Procedure Coding System (HCPCS) codes to the CGS Connect Program. Angie recommended

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utilizing the feedback button on the CGS website to make these types of suggestions.

- Members suggested a Dear Physician Letter for High Frequency Chest Wall Oscillation Devices.

## VI. Upcoming 2022 Meeting Dates

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- October 12, 2022
- Angie asked members to start thinking about upcoming meeting dates for 2023.