

# ADVISORY GROUP MEETING MINUTES

**Meeting date and time:** April 13, 2022, 10:00 a.m. CT

**Facilitator:** Angie Cooper, JC POE Sr. Analyst

**CGS Representatives:** Belinda Yandell, Liliana Hewlett, Lisa Addison, Marilyn Smith, Pamela Ferrell, Rachel Sinclair, Sarah Barbian, Tausha Duncan, Teresa Camfield

**Advisory Group Members:** Amanda Culler, Brandon Dressen, Crissy Hill, Leigh Ann Matthews, Michael Hanna, Natalia Gonzalez, Noel Neil, Tamela Branch

## Agenda

- I. Welcome & Introductions
- II. Required Prior Authorization List Updates
- III. Required Face-to-Face Encounter & Written Order Prior to Delivery (WOPD) List
- IV. Adjunctive Continuous Glucose Monitors (CGMs)
- V. POE Educational Activities
- VI. Website Updates & Feedback
- VII. Open Discussion
- VIII. Upcoming Meeting Dates

### I. Welcome and Introductions

Angie welcomed the group to the meeting, reviewed the primary function of the group, and reminded members to complete the survey (located on the website) monthly. Angie reminded them that they could provide feedback on other operational areas through the survey as well.

### II. Required Prior Authorization List Updates

Angie reviewed the updates to the Required Prior Authorization Lists that go into effect April 13, 2022 and discussed the need for additional education on these codes. POE conducted a webinar over Power Mobility Devices (PMD) Prior Authorization in March. Since most suppliers of Power Operated Vehicles (POV) are already accustomed to submitting prior authorization for other PMD bases, there are not a lot of questions about the additions of the new codes. CGS has planned webinars for orthoses prior authorization, and the updated operational guide and CMS FAQs were just published. Members can email Angie if they would like to review the webinar deck and provide feedback or suggestions updates.

### III. Required Face-to-Face Encounter & Written Order Prior to Delivery (WOPD) List

Angie reviewed updates to Required Face-to-Face Encounter and Written Order Prior to Delivery (WOPD) List. An Ask-the-Contractor Teleconference (ACT) is scheduled for May 11, and registration is available. Crissy suggested Dear Physician Letters for WOPD and

Prior Authorization to assist suppliers in obtaining the required documentation.

### IV. Adjunctive Continuous Glucose Monitors (CGMs)

Angie reviewed the updates to classification of CGMs. Several DME MAC joint publications have been posted about the addition of adjunctive CGMs to the benefit. The local coverage determination (LCD) and related policy article have been updated. POE scheduled a Glucose Monitors and Supplies webinar on April 19, followed by a LiveLine Plus on April 21.

### V. POE Educational Activities

Belinda reviewed the new location for recorded webinars (formerly "Encore Events"). Certificates of attendance are available for attendees of a recorded webinar.

The group discussed upcoming in-person workshops. Several POE AG members are registered for the May 10 workshop in Charlotte, NC. Angie asked the members who attend an in-person workshop to please take detailed notes and provide feedback after the workshop. We will announce additional workshops in other locations as soon as plans are finalized.

A CGS/Noridian collaborative Oxygen Changes webinar is schedule on May 19 to address the updates to oxygen coverage.

There is also a DME Comprehensive Error Rate Testing (CERT) Education Task Force Surgical Dressings webinar planned in June. Angie asked the group for suggestions on CERT education, and they provided the following suggestions: explain how to obtain the status of the CERT review, the process for obtaining an extension from the CERT contractor, and how to determine what address CERT letters are sent to.

Angie asked the group for feedback on the weekly electronic mailing list promoting upcoming education events. Should the description of the webinars be included in the email? Brandon responded that the description was not as important as the date the email is sent and suggested that they are sent the week prior.

### VI. Website Updates & Feedback

Angie asked the group to review how the FAQs and online tools are organized on the website and provide feedback on the accessibility of the information, if we can make it easier to find what they are looking for, etc.

### VII. Open Discussion

There was a discussion about the COVID-19 Public Health Emergency (PHE) renewal. The renewal information is posted on the CMS Current Emergencies Page (<https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page>).

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## VIII. Upcoming 2022 Meeting Dates

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- July 13
- October 12

Additional information: Based on a suggestion from the January meeting, CGS posted the following article on February 2, 2022: CR Modifier for COVID-19 PHE (<https://www.cgsmedicare.com/jc/pubs/news/2022/02/cope24888.html>).