# JURISDICTION C DME MAC POE

# Advisory Group Meeting Minutes

Meeting Date and Time: January 11, 2023, 10:00 a.m. CT

Facilitator: Sarah Barbian, JC POE Sr. Analyst

**CGS Representatives:** Lisa Addison, Sarah Barbian, Jerry Holt, David Heller, Liliana Hewlett, Maurdi Wilson

Advisory Group Members: Amanda Culler, Brandon Dressen, Natalia Gonzalez, Thomas Harvill, Crissy Hill, Noel Neil

#### Agenda

- I. Welcome & Introductions
- II. News & Updates
- III. Website Updates and Feedback
- IV. POE Educational Activities
- V. Open Discussion
- VI. Upcoming 2023 Meeting Dates

#### I. Welcome and Introductions

Sarah welcomed the group to the meeting, reviewed the primary function of the group, and reminded members to complete the survey (located on the website). Members suggested displaying a QR code for the survey during the next meeting.

## II. News & Updates

Sarah provided the following updates:

- Certificates of Medical Necessity (CMNs) and DME MAC Information Forms (DIFs) are eliminated for dates of service on or after January 1, 2023. Members provided feedback on education for this topic, which Sarah will share with those presenting related webinars. A member also suggested publishing information regarding patient-owned equipment on the CMN/DIF elimination page.
- N-Modifiers for Oxygen: A Medicare Learning Network Matters (MLN) was published on January 5, 2023, regarding new N-modifiers for oxygen. Following this announcement, CGS released a Joint DME MAC publication on January 10, 2023, that clarified the use of N-modifiers for oxygen. This article is available on the CGS website at <u>https://www. cgsmedicare.com/jc/pubs/news/2023/01/cope133600.html</u>.
- Local Coverage Article A55426: Standard Documentation Requirements for All Claims Submitted to DME MACs (<u>https://www.cms.gov/Medicare-Coverage-Database/view/article.aspx?articleid=55426</u>) was revised, effective January 1, 2023. CGS shared the revisions and asked members for feedback.
- January 2023 HCPCS Updates: Glucose Monitors LCD L3382: New HCPCS were added to the Glucose Monitor LCD. Sarah displayed two slides with charts/tables regarding these HCPCS

codes. The members provided feedback that these charts were helpful educational resources.

• We reviewed a disaster resource-related suggestion from the last meeting. CGS clarified that CGS disaster resources page already has a link to the CMS Disaster Related Resources. This CMS link contains a link to the FEMA website.

## III. Website Updates and Feedback

We discussed new updates for the myCGS web portal were discussed. Members provided feedback that the new addition of the beneficiary's full address was very helpful. Members discussed the issue regarding home health and hospice stays in relation to paid claims being recouped because the beneficiary was either in home health or hospice. Members suggested that this is updated to show in "real" time. However, the issue cannot be resolved through the myCGS web portal because the dates of home health and hospice shown rely on when home health and hospice bill their claims. A member added they were working with CMS on this issue.

Members discussed CGS's new search engine. Members who had used the search engine provided feedback that the search engine worked much better than the previous search engine. Members commented that it was a lot more accurate when searching for what they were trying to locate.

## IV. POE Educational Activities

The following activities were discussed:

- The CGS Impact Conference in Nashville, TN will occur on February 27-28, 2023.
- Collaborative education with DME MACS: CGS is presenting an A/B MAC and DME Knee Orthosis Webinar on February 14, 2023, at 1:00 p.m. ET. CGS and Noridian are holding a collaborative knee orthosis webinar on February 15, 2023.

# V. Open Discussion

Members asked about obtaining information regarding oxygen patients that were set up on oxygen during the Public Health Emergency (PHE). This information has yet to be released.

#### VI. Upcoming 2023 Meeting Dates

- April 12, 2023
- July 12, 2023
- October 11, 2023

#### **Meeting Adjourned**



CGS<sup>®</sup> A CELERIAN GROUP COMPANY