

Use of this form to complete a Process Improvement Plan is optional. Suppliers may use other formats of their choosing, as long as the plan addresses all of the steps listed below.

**Directions:** Implement a Process Improvement Plan by following the steps listed below and then the plan in the accompanying table.

1. Define the problem (see probe review findings letter).
2. Identify the cause(s).
3. Determine solutions.
4. Set achievable due dates.
5. Explain how the corrective action plan will be monitored.
6. Assign an owner who is accountable for implementing each solution in the corrective action plan.

Date:					
Company:					
Address:					
City:		State:		Zip Code:	
Telephone #:					
NPI #:					
Case ID #					

1	Problem		Cause	
	Solutions		Due Date	
	Monitoring Process		Owner	

2	Problem		Cause	
	Solutions		Due Date	
	Monitoring Process		Owner	

3	Problem		Cause	
	Solutions		Due Date	
	Monitoring Process		Owner	

# CGS Process Improvement Plan (PIP)

4	Problem		Cause	
	Solutions		Due Date	
	Monitoring Process		Owner	

5	Problem		Cause	
	Solutions		Due Date	
	Monitoring Process		Owner	

# CGS Process Improvement Plan (PIP)

6	Problem		Cause	
	Solutions		Due Date	
	Monitoring Process		Owner	

Name of Person with Overall Responsibility for the PIP:		Title:		Telephone #:	
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